

## **COLAs Online**

### What's New in COLAs Online 4.11 (Industry Members)

The following system updates and new functionalities are included in Version 4.11 of the COLAs Online system:

• **Login Experience** — The login expereince will change for COLAs Online. New user friendly screens will be provided.

The changes to the login screens are outlined below:

 Once you get to ttbonline.gov, if you are an already registered user, you will select the COLAs Online button.



2. Once you select **COLAs Online**, you will be directed to the new login page. Once you have successfully logged on, you will enter the application.



• Industry members can go back to the main TTBonline page by simply selecting on the TTBonline banner on top of the screen.

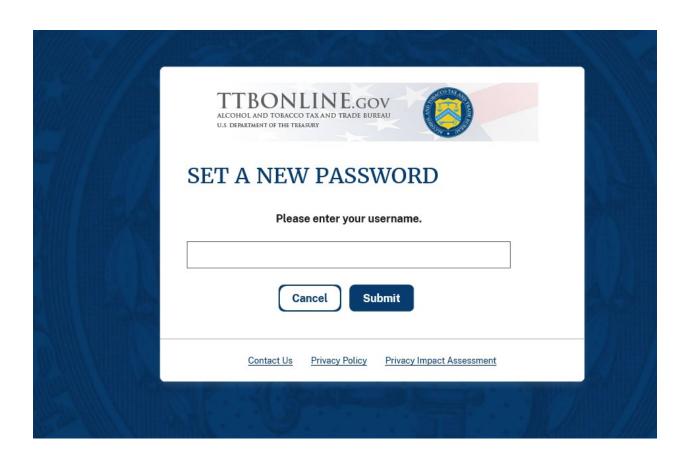
TTBONLINE.GOV ALCOHOL AND TOBACCO TAX AND TRADE BUREAU U.S. DEPARTMENT OF THE TREASURY
LOG IN
to continue to Formulas Online/COLAs Online
Register for an account   Recover username   Set a new password  Username
Password
Log in
Looking for Permits Online instead?
ONLINE TIB's Online Qualification System  Log in to Permits Online
Contact Us Privacy Policy Privacy Impact Assessment

- Password Policy Updates The password policy has been updated to include the following:
  - o Password must be at least 8 characters long.
  - o Password must NOT contain your user name.
  - Password must contain at least 1 UPPERCASE, 1 lowercase, 1 digit, and 1 special character.
  - Cannot reuse password that has been used in the last 10 times or within the last 48 hours.
  - If you are inactive on the site, you will be logged out after 29 minutes. This was previously 20 minutes.
  - 10 attempts to use your username and password before your account is locked.
  - After two years of inactivity you will have to register again for the application.
  - o Password will expire after 120 days.

In addition to the items above, the screens have changed for resetting your password as well.

Those changes are outlined below:

Once you select "Set a new password" from within your profile or on the login screen
you will be directed to the "Set a New Password" screen where you will need to enter
your username. Click Submit once you have finished.



2. After you submitted your username, you will be taken to a confirmation page that informs you that an email has been sent.





## SET A NEW PASSWORD

An email with instructions for setting your new password has been sent to the account associated with: **athapa1** 

If you do not receive an email within 10 minutes:

- Be sure the username you entered is correct, (if not, resubmit your request.)
- · Check all your email accounts and your spam folder.

If you still don't see an email, call TTB at 866-927-2533 (7am-8pm EST, Mon-Fri).

Close

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o Below is an example of the email verification:



×

You are receiving this email because you elected to create a new password for your TTB COLAs Online/Formulas Online account. Please follow this link to continue:

#### Set my new password

If you have questions about this, please call TTB at 866-927-2533 (7am-8pm EST Mon-Fri).

This is a system-generated email; please DO NOT REPLY.

If the link above does not work, copy and paste this into your browser:

 $\label{locality} $$https://test-int.ttbonline.gov/accountrecovery-endpoint/confirmation=34430eb9-d2a6-40f6-b3fb-b38e1b6ceff4&userstoredomain=PRIMARY&username=athapa1&tenantdomain=carbon super&callback=https://test-int.ttbonline.gov/ascountrecovery-endpoint/confirmation=34430eb9-d2a6-40f6-b3fb-b38e1b6ceff4&userstoredomain=PRIMARY&username=athapa1&tenantdomain=carbon super&callback=https://test-int.ttbonline.gov/ascount-ascoun$ 

3. Once you click on the link that is sent via email, you will be directed to enter your new password, to confirm it and then click **Submit**. As long as you have followed the password complexity rules and both passwords matched, your password will be updated and you will be sent back to the login page.





Submit

# SET A NEW TTB PASSWORD

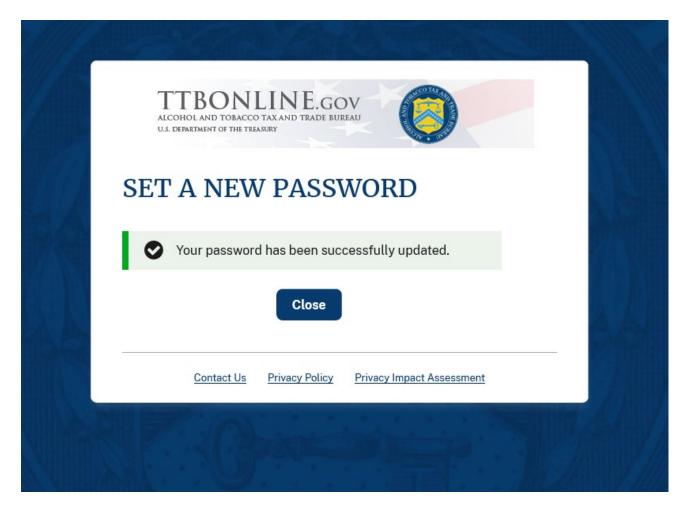


### Your password:

- · Must have at least 8 characters.
- Must include 1 uppercase, lowercase, number and special character.
- · Must NOT include your username.
- Must NOT be a password you have used previously.

Enter your new password	
Re-enter your new password	

 If your passwords did match and followed the complexity rules, you will get the following success message:



4. If your passwords did not match or did not follow the password policy rules you will get the following screen detailing the password complexity rules. You will need to re-enter the password and click **Submit** again to update your password.

TTBONLINE.GOV ALCOHOL AND TOBACCO TAX AND TRADE BUREAU U.S. DEPARTMENT OF THE TREASURY  SET A NEW TTB PASSWORD	
Your password:  • Must have at least 8 characters.  • Must include 1 uppercase, lowercase, number and special character.  • Must NOT include your username.  • Must NOT be a password you have used previously.	
Enter your new password  Re-enter your new password	
Submit	

New User Registration Updates - After you have registered for COLAs, and your account has been been created, you will see the following email instructing you to set your new password. This email will now contain both your username and link to reset the password.



1 Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Congratulations! Your request for a new COLAs Online/Formulas Online account with the Alcohol and Tobacco Tax and Trade Bureau (TTB) has been approved. This email contains instructions on creating a password for your new account as well as tips to help you submit successful applications moving forward - please save this email for future reference.

Your username is ATHAPA2

Please create a password to finish setting up your new account:

SET MY NEW PASSWORD

Please do not share your username and password with others; it is a security violation and can result in the cancellation of your COLAs Online/Formulas Online account. Remember that you alone are responsible for any activity associated with your account

- Log in to COLA Online | Formulas Online: https://www.ttbonline.gov/ttbonline
  COLAs online guidance and customer support: https://www.ttb.gov/labeling/colas
  Formulas online guidance and customer support: https://www.ttb.gov/fonulation/customer-support
  Frequently asked questions: https://www.ttb.gov/fonulation/customer-support
  Trgs on preparing your label images for a COLA application:

  Save each label image (brand, back, neck, etc.) using the PNG (.png) or JPEG (.jpg, .jpeg) file format (TIFFs are not accepted), with a resolution of at least 120-170 dpi. JPEG files should generally have a compression/quality ratio set at "Medium," which may be represented as 7 out of 10 or 7 out of 100.

  No single image file may exceed 1.5 MB.

  Each image file should contain only the label istelf be sure to crop all extra background out of each image, so the edges of the label image touch the edges of the label. You can use any photo editing software for this.

  Each image file must be uploaded as a seperate file attachment.

  Open each label image before you upload it to verify that the label specialist will be able to read every word on the image (this is important!).

How to Contact Us

If you have any questions or need assistance, please contact the Alcohol Labeling and Formulation Division (ALFD) https://www.ttb.qov/alfd/contact-information

If the link above to set your new password does not work, copy and paste this into your browser.

https://test-int.ttbonline.gov/accountrecoveryendpoint/confirmrecovery\_do?confirmation=87707211-6abb-41d1-b25b-4fcc9b438882&userstoredomain=PRIMARY&username=ATHAPA2&tenantdomain=carbon.super&callback=https://www.ttbonline.gov/