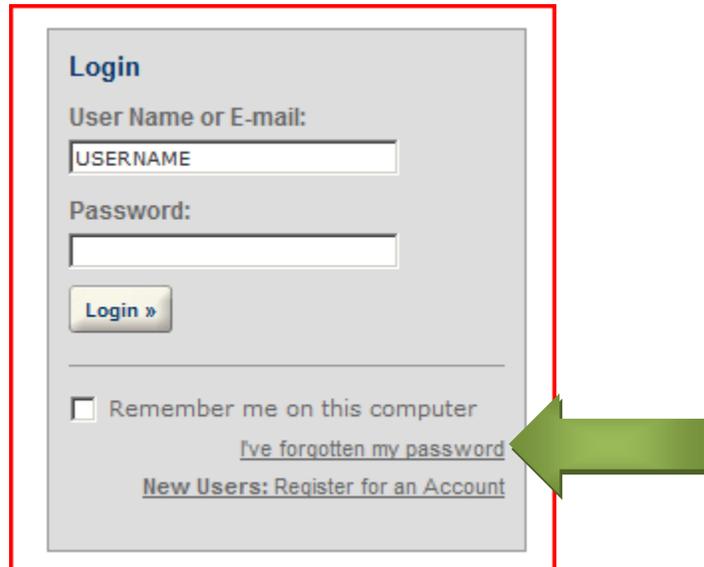


## Permits Online

### Change Password if forgotten

At the Permits Online login screen you will enter your User Name, leave the password field blank and click the link "[I've forgotten my password](#)".



**Login**

User Name or E-mail:  
USERNAME

Password:  
[ ]

[Login »](#)

Remember me on this computer

[I've forgotten my password](#)

[New Users: Register for an Account](#)

You will answer the security question you created when you initially registered for Permits Online. You will then be emailed a temporary password. Once you receive your emailed temporary password go back to the Permits Online login screen using your User Name and Temporary password. You will immediately be prompted to change your password. You will be asked to enter your "Old Password". That will be the Temporary Password. **TIP: We recommend you "Copy and Paste" the Temporary Password from the email.**